

# Snapshot of a journey into the MDR

Experiences & Lessons Learnt

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## Personal profile



### **Chantal Benz**

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Geistlich Pharma AG

Main responsibility about EU/EFTA  
Expert in MDR implementation

Point of contact in RA for manufacturing and packaging, GSPR, standard handling, change assessments, TD submissions

## Geistlich at a glance



# Our product portfolio



**BU Dental**  
(Dentistry, Oral and Maxillofacial Surgery)



**BU Medical**  
(Sports Medicine, Spine Surgery, Wound Care & Infectiology)

**Medical Devices  
Class III**



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# Experiences in planning of TD submissions

## Structure in submission planning

- Stagger TD submissions:  
Similarity in products & TD contents



- Relief in terms of time bottlenecks and handling issues at Mfr. & NB
- Embedding of Lessons Learnt & adjustments based on deficiencies



- Planning ahead of time frames for review at NB
- Close exchange & coordination with NB

- Complete overview of all planned TD submissions and their dates



Projects at NB created (far) in advance

# Experiences in planning of TD submissions

## Factors influencing planning reliability

- Bottlenecks in availability of experts at NB (clinical, biocompatibility, etc.)
- Specific consultations at authorities (Expert Panel) (animal origin, medical)
- Duration of review at certification body
- Internal availability of Subject Experts (questions during review might cause deficiencies, deficiency reports)

 Reducing probability of time issues



- Planning of time buffer
- Close planning with NB:  
Demand and schedule realistic timelines  
Proactively ask for deadlines
- Regular update to internal stakeholders

# Experiences in planning of TD submissions

## Organisational structure

- Designation of responsible Submission Lead(s):
  - Overview of all timelines of TD submission(s)
  - Central contact point for exchange with NB
  - Main responsibility for deficiencies handling
  - Coordination of Subject Experts
  - Internal communication center
  
- Designation of responsible Subject Experts:
  - Responsibility for respective content in TD
  - Answering of questions and deficiencies



# Experiences in planning of TD submissions

Phase Out Legacy Devices (no MDR certification planned)

- Cost/Effort-Sales Analyses (incl. Lifecycle Management)



Business case for need of products



Calculation of maintenance of Technical File (financial and human resources)

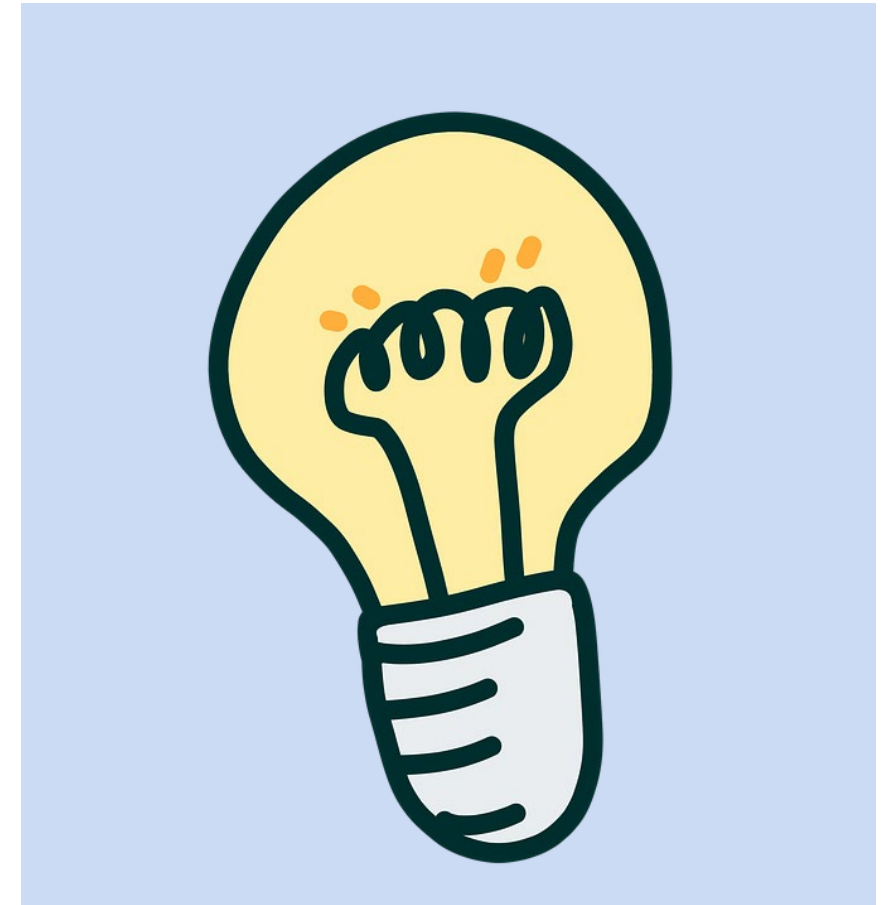
- Consequences of Phase Out in EU/EFTA on other countries (early communication to stakeholders in the market)
- Sales planning of existing stock (26<sup>th</sup> May 2024 in regard to requirements set out in Regulation (EU) 2023/607)

Q&A to implementation of Regulation (EU) 2023/607

# Lessons Learnt

Focal points in the review of the TD

- Fresh evaluation of TD for Legacy Devices (although MDCG 2022-14)
- Clinical evidence and claims
- IFU and SSCP
- Packaging
- Proper Process Validations:  
Sufficient description of worst case products

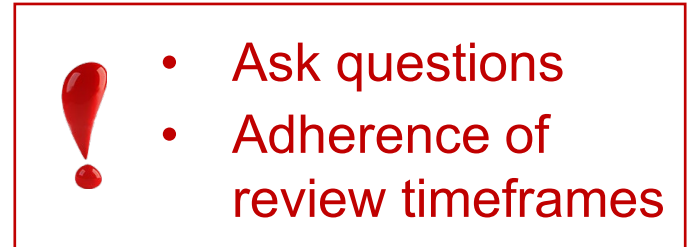


# Lessons Learnt

## Concerning TD submissions



- Fix TD structure / chapter order
- Deficiency Reports:
  - Early clarification with NB
  - Challenging of deficiencies
- Take into consideration solved deficiencies in further TD
- Constructive escalation culture:  
Mutual understanding between MUST of NB and CAN of Mfr.
- Mfr. and NB TOGETHER through MDR transition:  
Honesty, openness, transparency on both sides



# Handling of product changes during MDR transition

1. Challenging of internally requested changes:  
Importance and urgency?
2. Classification of changes (non-substantial / substantial, non-significant / significant)
3. Implementation:
  - Clarification of dependencies (priorities concerning content and time)
  - Different scenarios:
    - Shifting after the MDR-certification
    - Embedding into the MDR-certification
    - Accelerating:
      - Change Notification under MDD if possible
      - Consider fast track for change review at NB



NBOG 2014-3,  
MDR Art. 120 and  
MDCG 2020-3

# Handling of product changes during MDR transition

- Explanation of priorities and dependencies internally and to NB



- Close coordination
- Transparent communication to avoid bottlenecks / consequences for Mfr.

- Increased complexity



Overview essential

# Handling of product changes during MDR transition

- Possible impact from changes under MDD during MDR transition on TD assessments



- Time delay
- On hold setting of assessment modules
- Risks on reopening of assessment modules




- Priorisation and planning of change submissions in advance
- Consider fast track for change review at NB

# Experiences in planning of Phase Out of Legacy Devices and Phase In of MDR-compliant devices

*Basis: Different REF (MDD- vs. MDR-compliant Medical Devices)*

*Patient Implant Card already introduced for all products*

- Change Request: Define actions and making measures traceable
- Sales Planning 
  - Product amount needed to perform conversion from MDD- to MDR-compliant devices
  - No sales stock necessary (extended timelines set out in Regulation (EU) 2023/607)
- Labelling and administrative measures: Define time point/batch to convert
- Update internal EUDAMED master data sheets
- Market / stakeholders to inform (transition period)

**Thank you for your attention**

**Questions**



**The Regeneration  
Company**